

Mr. Roger Chapin called me today, July 11, 2007, at approximately 12:15 PM instructing me to get service member's pictures and stories ASAP, to be given to the direct mail vendor for the Coalition to Salute America's Heroes (CSAH), American Target Advertising (ATA). I responded by informing Mr. Chapin that I had managed to get from one service member a thank-you letter for receiving Emergency Financial Assistance from the CSAH, with an accompanying photo. Mr. Chapin's response to this was that one was an inadequate number. He then said that "not having these pictures and stories is costing us hundreds of thousands of dollars".

Mr. Chapin then told me that he had previously instructed Mr. John Clifford, director of the Emergency Financial Relief program, to get these pictures and stories of service members, but Mr. Clifford was reluctant to do so. Mr. Chapin authorized me to offer any service members a check for anywhere between \$250.00 to \$500.00 just to get their pictures and stories. He said we need these pictures and stories ASAP because he and his administration were "going to 'attack' President Bush and his Administration for not supporting these service members the way they should".

Mr. Chapin then told me that Mr. Ray Clifford, our executive director, was "too into kissing the DOD's (Department of Defense) 'butt' and things are going to change drastically!" He said to please be in touch with my progress on this matter.

Stephanie D. Lepore, Case Manager Emergency Financial Relief

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